



## Description of Services

The following items are taken care of for **RECURRING** accounts:

### Wet-Work



**Bathrooms:** from top to bottom – we just don't go into your cabinets and drawers.

**Kitchens:** Almost from top to bottom - We wipe clean the countertops, pulling out all countertop appliances/items to get behind and underneath, we hit the backsplash, spot-clean the face of the cabinets, clean the stovetop, range-hood, front of the oven, fridge, dishwasher, the inside & outside of microwave, the inside of sink and then any tables and chairs. We finish everything off by trying to get any and all chrome and/or reflective surfaces as spot/streak free as possible.

**The only things we don't do** in the kitchen as part of a recurring cleaning is: put up your dishes from the dishwasher, clean out your conventional oven or your refrigerator. If you need these services, such as the refrigerator cleaned out, we'd be happy to take care of it at a charge of \$35 per request.



### Dusting



Using either a feather duster, extension duster, wisk-broom or microfiber cloth, items of a home normally dusted on a recurring basis consists of: all tabletops, coffee tables, end tables, etc..., baseboards, wall moldings, chair railings, crown molding, etc..., blinds/shutters, window sills, wall-mounted pictures, decorative tabletop items such as books/magazines, pictures, ornamental vases or bowls, nic-nacs, etc., some glass in the home such as wall and dresser mounted mirrors, TV screens, the glass associated with a front or back screen door and/or sliding glass patio/deck doors.

**Things WE DO NOT DO from a dusting standpoint is:**

**Clutter areas**—usually a clutter area is any flat surface areas such as a desk, table, dresser or shelving where more than 50% of the surface is covered over by various “stuff”, like nic-nacs, papers, bills/mail, toys, personal belongings, etc. We will do our best in and around these clutter areas, usually just focusing on dusting whatever exposed surface that's to be found.



**We also do not move heavy furniture to get behind or underneath such as couches, chairs or end tables....** Doing so could either strain the worker or damage the home-owners property—like scratching a wood floor.

**We do not clean light fixtures.** We normally advise homeowners to simply remove any light fixtures and run them into the dishwasher. Though we do not “clean” light fixtures, that's not to say we will not keep them dusted once they've been properly washed, dried and put back up. In the same strain of thought, we do not “clean” blinds. The only thing we can do with blinds is feather dust. If you do need the blinds cleaned, we'd be happy to attend to them on an hourly basis.

### Floors



**Vacuuming:** Once all the wet work and dusting has been completed, we finish by vacuuming all carpet, rugs, wood floors, tile or linoleum flooring.

**Mopping:** After everything's been vacuumed, we wet wipe all kitchen and bathroom floors with the appropriate chemical and water. Wood floors typically get cleaned with vinegar & water, tile and linoleum with ammonia & water. Any outer lying floors (beyond the kitchen and bathrooms – non-high traffic areas) needing to be cleaned are done so on a rotational basis.

### Service Guarantee

If you feel that the service you receive does not match the description of the services listed herein, Maid Meisters provides a service guarantee. If you are not happy with the cleaning provided by one of our teams, simply call our office within 24-48hrs of service and we will return and correct the problem at no additional cost to you. Due to the wear and tear normally inflicted upon a home, calls placed to our office beyond 48hrs from the date of your last cleaning are not be eligible for a return visit.

